

# JGR Training



Dear Reader,

JGR Training will be issuing a quarterly newsletter to provide updates on training opportunities, achievements and news. If you have any questions please don't hesitate to get in touch.

Warm regards,

Lydia Harris

WBL Training Manager

## Funded Apprenticeships Routes

- Business Administration
- Customer Service Level
- Team Leading
- Management
- (Including Essential Skill)

## Commercial Training

Are you looking to develop your skills to become an effective Team Leader or looking to develop customer service skills to enhance your employability?

JGR Training can offer training to contribute to your personal and professional development.

For further information and costs, please contact us.

**Staff Updates** Congratulations to Lisa Moore, who will become a permanent member of JGR Training in August, following the end of her temporary contract. Lisa has proven that she is an asset to the Training team and has built an excellent relationship with her learners.

**New enrolments** Since Spring, we have enrolled a further 5 learners onto an apprenticeship programme. We welcome 4 new learners from CGI, Bridgend and welcome back a learner at the National Assembly for Wales, who is continuing with their professional development.

## Achievements

Since Spring, we have had 14 learners achieve their Diploma in a range of occupational routes, 37 learners complete their Essential Skills qualifications. These achievements have contributed to 14 learners achieving their full apprenticeship frameworks.

## Learner Voice Survey

Thank you to our learners who took part in this year's Learner Voice Survey. We exceeded our 80% target response rate and we were very pleased with the results. We continue to review our learners' feedback and implement new ideas to support their learning journey.

## New Contract

We are entering into a new contract year in August, so we are looking forward to meeting and building relationships with new clients and learners.